



Santé Hospice complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Santé Hospice does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Santé Hospice:

Provides free aids and services to people with disabilities to communicate effectively such as:

- Qualified sign language interpreters.
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages
- If you need these services, contact Santé Hospice staff

If you believe that Santé Hospice has failed to provide these services or discriminated in any way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Maureen Style, Compliance Officer
8502 E. Princess Drive, Suite 200
Phone Number: 480-748-4300
Fax Number: 480-748-4301
Email: Maureen.Style@santehospice.com

You can file a grievance in person, by mail, fax, or email. If you need help filing a grievance, Maureen Style, Compliance Officer, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at: <https://www.hhs.gov/ocr/office/file/index.html>.